

Below is a “snapshot” of Keyboard Carriage’s shipping process:

Keyboard Carriage (KC) can be hired by individuals or piano dealers to facilitate the movement of their pianos. Keyboard’s program is structured for warehousing and distribution of new pianos on behalf of the piano manufactures (Steinway, Yamaha, Kawai and Samick to name a few) to piano dealerships throughout the US.

With that being said, customers must hire a local piano dealer/piano mover (separate fee) to pick up their instrument from their residence. We will then pick up from their commercial location.

The same process would apply for the delivery location. The customer must hire a local piano dealer/piano mover (separate fee) to accept delivery of their instrument and in turn deliver to the customer’s home.

If you have any questions, please feel to contact me via e-mail Jadams@keyboardcarriage.com or phone (270)737-5797.